

## TL Move

- > Find new address after move
- > Filter undeliverable addresses before shipping
- > Recognize deceased persons in the customer base

## > Determine new address after move with TL Move

### Address determination of unknown moved customers

Did you know that about 10 percent of people in Germany move every year? That's about 8 million people. A lot of potential recipients who may suddenly have moved to an unknown location. It is expensive and time-consuming to determine correct addresses, especially for important postal items such as goods deliveries or invoices. Create a uniform customer image (360°) for CRM, analyses and big data in the long term. TOLERANT Move will do it for you. TL Move detects new addresses after a move or if unknown recipients have moved. Basis are the relocation data of our partner Deutsche Post Adress GmbH & Co. KG, for which you need a separate contract.

### This is how TOLERANT Move determines relocation data

TL Move uses a fault-tolerant search technology that reliably finds customers even with different spellings. The determined hits are counted by TL Move. This is the basis for billing with the data supplier, Deutsche Post Adress GmbH & Co. KG. The software has been tested and certified by Deutsche Post Adress GmbH & Co. KG.

For 60 to 65% of unknown relocated persons our partner can provide a new address. If you can prove your demonstrable interest, you may use the hits to maintain your data.

### Check addresses and avoid returns

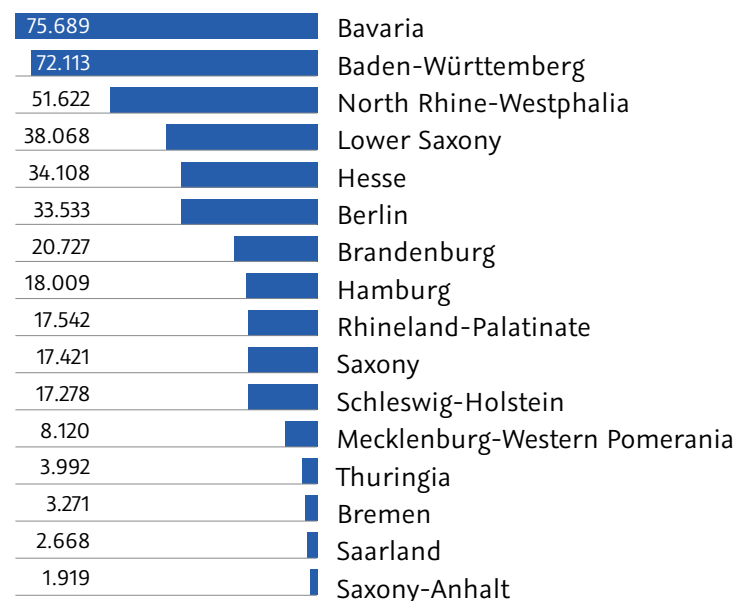
Another reason for undeliverable items are deaths: On average, about 800.000 people die in Germany every

year. These are many invalid addresses that can appear in address and customer lists. In addition, there are addresses that are undeliverable from previous items. TL Move checks your address lists before sending and updates them.

### Determine relocation addresses with current data

We'll keep you posted: With our automated update service, you always have the latest relocation data available.

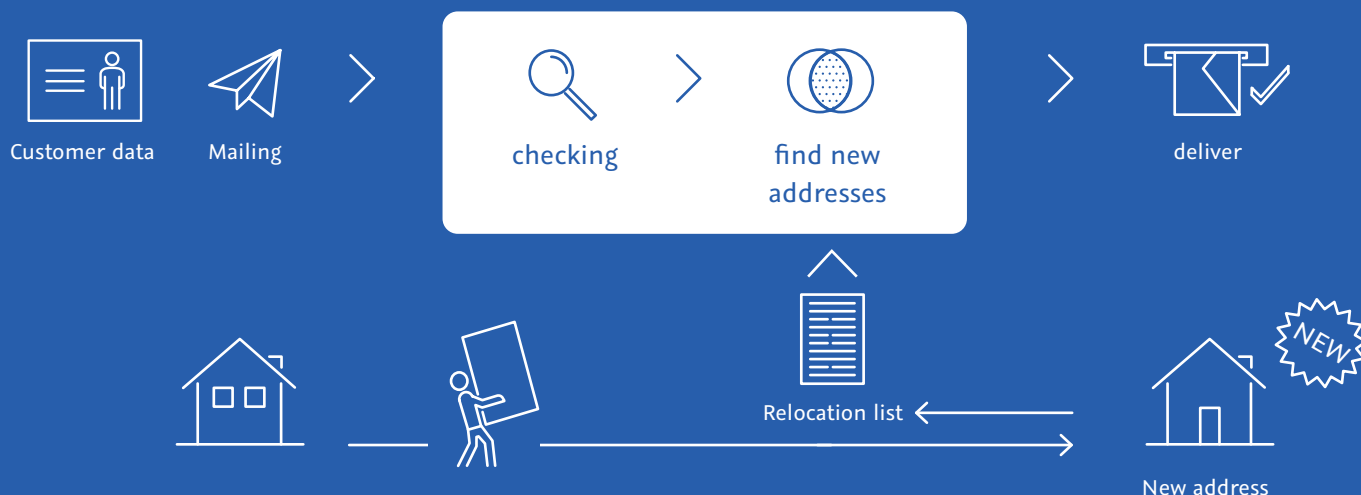
### Removals to federal states



## Incoming

## TL Move

## Outcoming



### This is what TOLERANT Move does for you

- > Clean up existing addresses
- > Address check before shipping
- > Check customer data for relocations (personal, household and company relocations)
- > Recognize entries even with spelling variants
- > Determine new address
- > Detect undeliverables

### Your advantages

- > You stay in contact with your customers
- > You minimize returns and follow-up costs
- > Data up-to-dateness: Your database remains up to date
- > Data quality: Your customer data is uniform, up-to-date and can be better evaluated and processed
- > You reduce the undeliverability rate
- > 360° view on customers

### What you need for TOLERANT Move

- > Server with 64-Bit Architecture (Multi-Core)
- > Operating system Linux, Solaris or Windows server
- > Operation on virtual machines and container environments is possible
- > Min. 1 GByte main memory
- > Min. 5 GByte hard drive space
- > Input data as CSV files for batch processing

**CONCLUSION:** With TL Move you keep your customer base up-to-date, stay in contact with your customers and maintain a holistic view of your customers.

### This is how TOLERANT Move checks and updates your relocation addresses

Data record	First name	Surname	Street	House number	Postal code	City
Query	John	Doe	Old Street	1	12345	Musterstadt
Result	John	Doe	New Street	32	54321	Neustadt